



DOMESTIC CARGO TARIFF

**CONTAINING RULES, RATES AND CHARGES ON TRANSPORTATION OF FREIGHT AND CARGO BETWEEN
DESTINATIONS IN CANADA**

FEBRUARY 1, 2026
NORTH STAR AIR LTD.
2051 DEREK BURNEY DR. THUNDER BAY, ON, P7K 0A1

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DEFINITIONS

“Advance arrangement” means that the shipper is required to first contact the Carrier to determine if a particular shipment is acceptable for carriage.”

“Air Waybill” means an Air waybill or other shipping document

“Articles of Extraordinary Value” means any article having a declared value for carriage of \$5,000 CAD (or equivalent) or more

“Cargo” means any goods, except baggage, that can be transported by commercial air services.

“Cargo Reservations” means the Carrier’s designated point of contact for the booking, coordination, and administration of cargo shipments, as communicated by North Star Air from time to time, including but not limited to booking requests, amendments, confirmations, and shipment instructions

“Carrier” means North Star Air.

“Consignee” consignee shall mean the person whose name appears on the airway bill as the party to whom the shipment is to be delivered by the carrier.

“Gross Weight” means the actual or volume weight whichever is greater, of the container plus contents.

“Interline Shipment” means a shipment routed via two or more successive carriers participating in this tariff.

“Legal Holiday” means any national, provincial or local legal holiday.

“Live Animals” shall mean all mammals (other than humans), birds, fish, crustacean, insects, reptiles, worms and amphibians.

“Perishable Shipments” shall be those shipments that are subject to possible decay and/or deterioration due to temperature variations while in carrier’s possession.

“Personal Effects – PFX” meaning household goods used; not for resale.



“Shipment” means a single consignment of one or more pieces, from one shipper at one time at one address, receipted for in one lot and moving on one air waybill, to one consignee at one destination address.

“Shipper” means the same as consignor.

Rule 1. Currency

Rates and charges appearing in this tariff are stated in terms of Canadian dollars (CAD) and are payable in lawful currency of Canada.

Rule 2. Application of tariff

- 1) The airport to airport rates for cargo carriage set out in this tariff shall be applicable only to cargo originating on North Star Air. This tariff names local and joint airport-to-airport North Star Air airfreight rates, exception ratings to North Star Air airfreight rates, airport-to-airport specific commodity rates and charges, and minimum charges. Charges, minimum charges, and rules and regulations applicable to such rates are named in this tariff. The airport to airport rates for cargo not originating on North Star Air will be the rates as noted on the air waybill or as established between the shipper or consignee and the carrier.
- 2) The tariff shall constitute the terms and conditions of carriage, rates, rules and practices upon which the carrier furnishes or agrees to furnish cargo carriage to all destinations to the same extent as though the provisions hereof were included in the conditions of contract and expressly agreed to by the shipper and by all persons to whom such services are provided.
- 3) Rates bearing reference marks which restrict their application to shipments meeting specified conditions remove the application of unrestricted rates from and to the same points via the same routing on the same rate type or same commodity number on shipments for which such restricted rates are applicable.
- 4) Except as noted above, the provisions of this tariff shall be deemed to be incorporated into and be a part of each and every air waybill entered into by the carrier for the carriage of cargo to all destinations to any and all persons to whom such carriage is provided by the carrier.
- 5) Except as otherwise provided, pick-up and delivery services, where available, will be provided subject to additional charges.
- 6) In the event of any conflict between the provisions of this tariff and the provisions of any air waybill, the provisions of this tariff shall prevail.
- 7) The provisions of this tariff in effect (by virtue of the effective date of each tariff page) on the date of signing the air waybill shall govern such carriage of cargo.

Rule 3. Disposition of fractions

- 1) Fraction of weight (pound) will be assessed at the charge for the next higher pound.

- 2) In computing charges, fractions of less than one half cent will be dropped and fractions of one half cent or more will be considered as one cent.
- 3) Before computing cubic dimensions, fractions of less than one half inch will be dropped.

Rule 4. Computation of days

Unless otherwise provided, in computing time in days, full calendar days shall be used and Sundays and legal holidays shall be included.

Rule 5. Description of shipments

- 1) The contents of shipments must be indicated by accurate and specific descriptions on the air waybill.
- 2) The number of pieces and weight included in a shipment must be specified on the air waybill.
- 3) In the case of shipments tendered in unit load devices bearing type codes and serial numbers, such codes and numbers must be specified on the air waybill.

Rule 6. Packaging and marking requirements

- 1) Shipments must be so prepared or packed as to insure safe transportation with ordinary care in handling.
- 2) Any article susceptible to damage by ordinary handling must be adequately protected by proper packing and must be marked or bear appropriate labels.
- 3) Any article susceptible to damage as a result of any condition which may be encountered in air transportation such as high or low temperatures, high or low atmospheric pressures, or sudden changes in either must be adequately protected by proper packing.
- 4) Each piece of a shipment must be legibly and durably marked with the name and address of the shipper and consignee.
- 5) Pieces with a floor bearing weight in excess of that which can be loaded on available aircraft must be provided with a suitable skid or base which will distribute the weight to that which the carrier may accept. The weight of such skid or base shall be included in the weight of the shipment. If a shipment is in excess of 300 lb. or 45 cubic feet a suitable skid or base must be provided by the shipper. If a suitable skid or base is not provided by the shipper, the carrier will provide one and the weight of such skid or base will be included in the weight of the shipment.
- 6) Hazardous materials named in IATA Dangerous Goods Regulations must comply with the packing, marking and labeling requirements of such Regulations.

Rule 7. Shipments acceptable

Except as otherwise provided in this tariff, property is acceptable for transportation only when the rules and regulations of the tariffs and all laws, ordinances, and other governmental rules and regulations governing the transportation thereof have been complied with by the shipper, consignee or owner.

Rule 8. Shipments subject to advance arrangement

The following will be acceptable for carriage only upon advance arrangement:

- 1) Shipments liable to impregnate or otherwise damage equipment or other shipments.
- 2) Shipments requiring special attention, protection or care enroute.
- 3) Shipments of live animals.
- 4) Shipments of human remains other than cremated remains.
- 5) Shipments with pieces meeting the conditions listed below:
 - a. Weighing in excess of 198 pounds; or
 - b. In excess of 18 x 24 x 40 inches; or
 - c. Having floor bearing weights in excess of 70 pounds per square foot
- 6) Shipment of firearms may at times be accepted for carriage to certain destinations, subject to shipper's application direct to the carrier, and to the carrier's confirmation that the specific shipments, routing and destination will be permissible.
- 7) Shipments with accompanying personnel.
- 8) Shipments of large volumes of personal effects

Rule 9. Acceptance and carriage of live animals**9.1 Shipments acceptable under certain conditions**

Carrier will accept shipments for transportation provided that:

- 1) Shipments of live animals will only be accepted if 48 hours advance arrangements are made via Cargo Reservations and must include the following:
 - a. The name and contact of the consignee/responsible party who can be reach on a 24-hour basis.
 - b. The information in a. must also be included on the airwaybill.
 - c. Dimensions of the kennel.
 - d. Combined weight of animal in kennel.

- 2) Shipments are tendered to carrier in clean containers and do not emit an offensive odor. As used in this rule, offensive means unpleasant to the senses, disgusting, revolting or repugnant.
- 3) Containers/Kennels must have a label affixed identifying contents and setting forth any special instructions for handling; including the animals name marked on the kennel.
- 4) If the shipper determines, after making advance arrangements with Cargo Reservations/Logistics, that feeding or watering of the animal will be necessary while the shipment is in the custody of carrier, shipper shall provide written instructions for feeding and watering and provide non-perishable food for the entire journey.
- 5) Shipments of live animals must be presented to the carrier at least two (2) hours prior to flight departure.
- 6) Animals must be weaned and over eight (8) weeks old.
- 7) Notwithstanding Rule 23 (Availability of Equipment and Space), live animals shall not be accepted for carriage on the Carrier's Pilatus PC-12 aircraft under any circumstances. For greater certainty, the Pilatus PC-12 aircraft operated by the Carrier shall be deemed unsuitable equipment for the carriage of live animals for the purposes of Rule 23.

9.2 Containers

Except as otherwise provided, containers must be consistent with the IATA Live Animal Regulations and be constructed:

- 1) Of wood, metal or composition material to withstand normal handling;
- 2) So as to prevent the escape of the animal or physical contact between the animal and handling personnel;
- 3) So as to prevent any part of the animal from protruding from the container;
- 4) So as to provide adequate ventilation;
- 5) So as to enable personnel to feed and water when necessary without opening the container;
- 6) Of a size to insure freedom of movement; and
- 7) So as to prevent loss of food, water and waste matter.

9.2.1 Charges & maximum container/kennel size

Minimum fees for transportation of each kennel/container are outlined below. All fees are subject to applicable taxes.

The maximum size for the container/kennel (length x width x height) must not exceed:

Aircraft Type:	External Dimension (inches) Length x Width x Height	External Dimensions (centimeters) Length x Width x Height	Minimum (not including tax)
ATR-72-500	36 x 25 x 27	91 x 64 x 68	\$66.37
Basler	36 x 25 x 27	91 x 64 x 68	\$66.37
DHC8 – 100 / 300	36 x 25 x 27	91 x 64 x 68	\$66.37

9.3 Birds (excluding baby poultry less than 72 hours old)

Containers for birds must be made of either wood, metal or composition material with one or more sides open and covered with wire mesh. The gauge of the wire mesh must be fine enough to retain all birdseed within the container. Food and water containers must be within the container. Perches are required for species of birds which are not ground dwellers.

9.4 Fish

Fish must be packed in a leak-proof insulated container, which provides protection from a water temperature variation greater than five (5) degrees Celsius.

9.5 Disposition of animals

In the event carrier is unable to deliver shipment within two (2) hours of arrival and is unable to contact consignee for instructions, the animal will be placed in a commercial kennel where available operated by a licensed veterinarian. Any charges incurred by the carrier applicable to placement in a kennel subsequent to such two (2) hour period will attach to the shipment. If instructions are not received within seven (7) days after the date of arrival at destination, carrier will dispose of such animals in accordance with RULE 20, NOTICE AND DISPOSITION OF PROPERTY.

Rule 10. Shipments not acceptable & right to refuse transport

- 1) Shipments, which require the carrier to obtain a federal, provincial, territorial, or local license for their transportation, will not be accepted when the carrier has elected not to comply with such license requirements.
- 2) Shipments containing articles prohibited by the Canadian aviation regulations.
- 3) Shipments containing articles which the carrier has reasonable grounds to believe would endanger aircraft, persons or property, or cause annoyance to passengers, or whose carriage is prohibited by law.

- 4) Shipments requiring special devices for safe handling will not be accepted unless such special devices are provided and operated by and at the risk of the shipper or consignee.
- 5) Weaned puppies or kittens younger than eight weeks will not be accepted due to the possibility of dehydration during air transportation.
- 6) Female animals in heat or with nursing young will not be accepted for transport.
- 7) Muzzled animals will be denied if the muzzle or other device restricts respiration.
- 8) Containers/Kennels that are the following:
 - a. Cardboard boxes
 - b. Soft sided container/kennels
 - c. Wire crates not durable enough for transportation
 - d. Improperly ventilated containers/kennels
 - e. Kennels with wire/mesh ventilated containers and kennels with wire “trap-door” roofs are not permitted.
 - f. Container/kennel with cracks and missing part of equipment.
- 9) Shipments that do not include accurate contact information of the shipper and or consignee.

Rule 11. Qualified acceptance of shipments

- 1) The carrier retains the right to reject a shipment prior to the performance of any transportation by air from the airport of origin when it reasonably appears to the carrier that such shipment is:
 - a. Improperly packed or packaged;
 - b. of a kind or type likely to incur damage from high or low temperature, notwithstanding the exercise of ordinary care by the carrier, and that such temperature will prevail in flight, or at a transfer point, or at origin or destination, when available facilities cannot protect the shipment against such conditions;
 - c. of an inherent nature or defect, which indicates to the carrier that such transportation could not be furnished by the carrier without loss of or damage to the goods;
 - d. not accompanied by proper documentation and necessary information as required by any convention, statute or tariff applicable to such shipment;

- e. subject to advance arrangements unless such arrangements have been satisfactorily completed.
- 2) Shipments requiring special devices for safe handling will not be accepted unless such special devices are provided and operated by and at the risk of the shipper or consignee.
- 3) Human remains, other than cremated remains will be accepted only when:
 - a. Secured in a casket to prevent shifting and the escape of offensive odors.
 - b. Casket is enclosed in an outside shipping container of wood, canvas, plastic or paperboard construction with sufficient rigidity and padding to protect the casket from damage with ordinary care in handling.
 - c. Advance arrangements have been made with Cargo Reservations/Logistics.
- 4) Shipments of used household goods will be accepted only when:
 - a. All pieces in the shipment have been consecutively numbered by the shipper, and
 - b. A manifest or other itemized list showing the contents of each piece is tendered to the carrier with the shipment.
 - c. freight charges are either prepaid or guaranteed to a valid credit account.
- 5) Shipments containing or consisting of Hazardous Materials as defined in IATA Dangerous Goods Regulations will not be accepted unless such shipments are in conformity with such Regulations.
- 6) It must be warranted by the shipper that the contact information provided for the consignee is accurate and that the consignee is able and willing to take delivery of the shipment at destination.

Rule 12. Inspection of shipments

All shipments are subject to inspection by the carrier to determine the acceptability and the charges thereon, but the carrier shall not be obligated to perform such inspection.

Rule 13. Air waybill and shipping documents

- 1) The shipper shall prepare and present a non-negotiable airway bill with each shipment tendered for transportation subject to this tariff and tariffs governed hereby. If the shipper fails to present such airway bill, the carrier will prepare a non-negotiable airway bill for transportation subject to tariffs in effect on the date of acceptance of such shipment by the carrier and the shipper shall be bound by such airway bill. Should no level of service

be indicated on the air waybill upon tendering, the carrier shall accept as a Standard (MISC) shipment.

- 2) When the Carrier prepares or completes the air waybill, the Carrier shall determine the description of the shipment and the number of pieces for rating, handling, and documentation purposes. For the avoidance of doubt, the Carrier may, at its discretion, treat any palletized, skid-mounted, unitized, or consolidated load as one (1) piece, regardless of the number of individual packages, cartons, or items contained therein.
- 3) The airway bill and the tariffs applicable to the shipment shall inure to the benefit of and be binding upon the shipper and consignee and the carriers by whom transportation is undertaken between the origin and destination, including destination and re-consignment or return of the shipment, and shall inure also to the benefit of any other person, firm or corporation performing for the carrier pick-up, delivery or other ground service in connection with the shipment.
- 4) The airway bill and the tariffs applicable to the shipment will apply at all times when the shipment is being handled by or for the carrier, including pick-up and delivery and other ground services rendered by or for the carrier in connection with the shipment.
- 5) No agent, servant or representative of the carrier has authority to alter, modify or waive any provisions of the contract of carriage or of this tariff.

Rule 14. Compliance with government requirements

- 1) The shipper shall comply with all applicable laws and other government regulations of any jurisdiction to, from or through which the shipment may be carried, including those relating to the packing, carriage or delivery of the shipment, and shall furnish such information and attach such documents to the airway bill as may be necessary to comply with such laws and regulations. The carrier shall not be obligated to inquire into the correctness or sufficiency of such information or documents. The carrier shall not be liable to the shipper or any other person for loss or expense due to shipper's failure to comply with this provision.
- 2) No liability shall attach to the carrier if the carrier in good faith determines that what it understands to be the applicable law, government regulation, demand, order or requirement provides that it refuse and does refuse to carry a shipment.
- 3) Insofar as any provision contained or referred to in the airway bill or in this tariff may be contrary to mandatory law, government regulations, orders or requirements, such provision shall remain applicable to the extent that it is not overridden thereby. The invalidity of any provision shall not affect any other part.

Rule 15. Exclusions from liability

- 1) The carrier shall not be liable for loss, damage delay or other result caused by:
 - a. Government request or regulations, whenever such action is necessary to comply with any government regulation or to comply with any government

- request as it relates to Health, Quarantine, Immigration, National Defense, Act(s) of Terrorism, War, etc.
- b. By reasons of weather or other conditions beyond its control (including but without limitation, Acts of God, Force Majeure, Strikes, Civil Unrest, Embargoes, Wars, Hostilities or Disturbance) actual, threatened or reported.
 - c. Such action as necessary to prevent either violation of any applicable laws or criminal behavior.
 - d. The act or default of the shipper or consignee.
 - e. The nature of the shipment, or any defect, characteristic or inherent vice thereof.
 - f. Violation by the shipper or consignee or any other party claiming an interest in the shipment, of any of the rules contained in this tariff or other applicable tariffs including but not confined to, improper or insufficient packing, securing, marking, or addressing and failure to observe any of the rules relating to shipments not acceptable for transportation or shipments acceptable only under certain conditions.
 - g. Acts or omissions of warehousemen, customs, quarantine officials, or other government officials gaining possession of the shipment under actual or apparent authority.
 - h. Compliance with delivery instructions from the shipper or consignee or non-compliance with special instructions from the shipper or consignee not authorized by applicable tariffs.
- 2) The carrier shall not be liable for loss, damage, deterioration, destruction, theft, pilferage, delay, default, missed delivery, non-delivery, or any other result not caused by the actual negligence of itself, its agent, or representative, acting within the scope of their authority, or not occurring on its own line or in its own service, or for any act, default, negligence, failure or omission of any other carrier or any other transportation organization.
- 3) The carrier shall not be liable in any event for any consequential or special damages arising from transportation subject to these tariff rules, whether or not the carrier had knowledge that such damages might be incurred.
- 4) The carrier shall not be liable for any loss of money, bullion, bonds, coupons, jewelry, precious stones, or valuable papers.
- 5) The carrier shall not be liable for difference in weight or quantity caused by shrinkage, leakage or evaporation.
- 6) Shipments, the contents of which are liable to deteriorate or perish due to change in climate, temperature, altitude, pressure or other ordinary exposure, or because of the length of time in transit, including edible food products, will be accepted without responsibility on the part of the carrier for loss or damage due to such deterioration or perishability.

- 7) No sale or disposal pursuant to this rule or RULE 20, NOTICE AND DISPOSITION OF PROPERTY, shall discharge any liability of lien to any greater extent than the proceeds thereof, less selling expenses if any, and the shipper and consignee shall remain liable, jointly and severally, for any deficiency. If the proceeds from such sale or disposal exceed the amounts of such liability or lien, including selling expenses such excess process will be remitted by the carrier to the shipper within ten (10) days after such sale or disposal.
- 8) The Carrier shall not be liable for lost revenue or perceived lost revenue at any time.
- 9) The carrier shall not be liable for any injury, sickness, or death of any live animal accepted for transportation. The shipper of the live animal assumes all responsibility for compliance of all regulations and/or restrictions of carriage of live animal. The Carrier is not responsible in the event any live animal is refused passage into or through any country, state, province or territory.
- 10) The carrier will not be liable for any damage or deterioration to perishable, shipments, including edible food products, unless such damage or deterioration is due to the gross negligence of the carrier.

Rule 16. Limit of liability

- 1) By tendering the shipment to carrier for transportation, the shipper, for themselves and all other parties having an interest in the shipment, agrees to the limitations set forth in these rules and regulations and affirms the description of the shipment as recited on the airway bill, and the fact that the shipment is not of a nature unsuitable for the carriage by air or hazardous thereto.
- 2) The total liability of the carrier shall in no event exceed the lesser of:
 - a. The value of the shipment as determined by multiplying its weight by the rate of \$1.00 per pound.
 - b. The actual value of the shipment; or
 - c. The amount of any damages actually sustained whichever is the least.
- 3) In the case of loss, damage or delay of parts of cargo, or of any object contained therein, the weight to be taken into consideration in determining the amount to which the carrier's liability is limited shall be only the total weight of the package or packages that were actually lost or damaged.
- 4) The total liability of the carrier in respect of shipments of tobacco or alcohol products will in no event exceed \$1.00 per pound.
- 5) Liability may be further limited if the Declared Value or Description of Goods is misrepresented or falsified by the shipper.

Rule 17. Indemnification

The shipper and consignee shall be liable, jointly and severally, to pay or indemnify the carriers for all claims, fines, penalties, damages, costs or other sums which may be incurred, suffered or disbursed by a carrier by reason of any violation of any of the rules contained in this tariff or any other default of the shipper or such other parties with respect to the shipment.

Rule 18. Liability for charges

The shipper and consignee shall be liable, jointly and severally, for all unpaid charges payable on account of a shipment pursuant to this tariff including, but not confined to, sums advanced or disbursed by a carrier on account of such shipment.

Rule 19. Carrier's lien

The carrier shall have a lien on the shipment for all sums due and payable to carriers pursuant to RULE 17, INDEMNIFICATION, and RULE 18, LIABILITY FOR CHARGES. In the event of nonpayment of any sums payable to the carrier, the carrier will hold the shipment subject to storage (as provided in RULE 32, TERMINAL SERVICE CHARGES), and/or will dispose of the shipment at public or private sale, without notice to shipper or consignee, paying itself out of the proceeds of such sale all sums due and payable, including storage charges.

Rule 20. Notice and disposition of property

- 1) Except as otherwise provided herein, the carrier will promptly notify consignee of the arrival of the shipment.
- 2) If, at the expiration of the free storage time provided in RULE 39, TERMINAL SERVICE CHARGES, a shipment containing non-perishable property is unclaimed or delivery cannot be actioned, the carrier will so notify the shipper and consignee, using the contact information shown on the air waybill. Such notice may be given by mail, electronic mail, telephone or any other commercially reasonable means of communication. Upon written instructions from the shipper, the carrier will return the shipment to the shipper, forward or re-consign it, or otherwise dispose of it, all at the shipper's expense. If no such instructions are received within thirty (30) days after the date notice is given, the carrier may dispose of it at public or private sale, or donate the goods, without further notice.
- 3) If a shipper or consignee desires notification when a shipment containing perishable property is delayed in the possession of a carrier, threatened with deterioration, or unclaimed, or delivery cannot be effected, authorization and instructions for such notification, including the name, phone number and/or address of the party to be notified, shall be given on the airway bill. If such authorization and instructions are not given, or if, after reasonable attempt to comply therewith, the carrier does not promptly receive further instructions concerning the routing or disposition of the shipment, the carrier will take such steps as due diligence is required for the protection of all parties in interest, including rerouting the shipment by other means of transportation, subject to RULE 21,

ROUTING AND REROUTING, or disposal of the shipment, at public or private sale, without further notice to the shipper or consignee.

- 4) Where delivery is to be made at a location where the Carrier does not maintain a cargo agent or secure facility, and the consignee cannot be contacted after reasonable attempts using the contact information provided by the shipper or consignee, the Carrier may tender the cargo for delivery by offloading it at the destination. The Carrier's responsibility for the cargo shall cease upon such tender for delivery, if reasonable efforts to notify the consignee were made. Any loss, damage, or theft occurring after such tender for delivery shall not be the responsibility of the Carrier.

Rule 21. Routing and rerouting

- 1) The carrier, in the exercise of due diligence and in order to protect all property accepted for transportation, will determine the routing of any shipment, not routed by the shipper. For any specific flights or routings requested by the shipper or consignee the carrier may, at its sole discretion, apply applicable sector rates for the routing requested.
- 2) When the carrier determines that it is necessary to expedite delivery, carrier will deviate from any route shown on airway bill or forward via any air carrier or other transportation agency and charges shall be no greater than the air freight charges from origin to destination via the route shown on the airway bill.

21.1 Routes

Origin Thompson

Brochet	York Landing	Coral Harbour	Taloyoak
God's Narrows	Churchill	Repulse Bay	Tadoule Lake
God's River	Arctic Bay	Chesterfield Inlet	
Island Lake	Hall Beach	Arviat	
Lac Brochet	Igloolik	Baker Lake	
Oxford House	Pond Inlet	Rankin Inlet	
Shamattawa	Gjoa Haven	Kugaaruk	

Origin Pickle Lake

Cat Lake	Peawanuck	Wunnumin Lake	Eabamatoong
Fort Severn	Fort Severn	Angling Wepekeka	Kasabonika
Landsdowne House	Weagamow Lake	Big Trout	Kingfisher
Muskrat Dam	Bearskin Lake		
Summer Beaver	Webequie		

Origin Red Lake

Deer Lake	Sandy Lake	Red Sucker Lake	
Poplar Hill	Sachigo Lake	Keewaywin	

Pikangikum	St. Theresa Point	North Spirt Lake	
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Origin Kapuskasing

Attawapiskat			
Fort Albany			
Kasechewan			

Origin Sioux Lookout

Fort Hope	Martin Falls	Round Lake	Deer Lake
Lansdowne House	Thunder Bay	Muskrat Dam	Poplar Hill
Webequie	Cat Lake	Sachigo Lake	North Spirt Lake
Pikangikum	Bearskin Lake		

Origin Thunder Bay

Fort Hope	Martin Falls	Round Lake	Deer Lake
Lansdowne House	Sioux Lookout	Muskrat Dam	Poplar Hill
Webequie	Cat Lake	Sachigo Lake	North Spirt Lake
Pikangikum	Bearskin Lake		
Kenora			

Origin Winnipeg

Brochet	York Landing	Coral Harbour	Taloyoak
God's Narrows	Churchill	Repulse Bay	Tadoule Lake
God's River	Arctic Bay	Chesterfield Inlet	Deer Lake
Island Lake	Hall Beach	Arviat	Poplar Hill
Lac Brochet	Igloolik	Baker Lake	Pikangikum
Oxford House	Pond Inlet	Rankin Inlet	Sandy Lake
Shamattawa	Gjoa Haven	Kugaaruk	Sachigo Lake
St. Theresa Point	Red Sucker Lake	Keewaywin	North Spirt Lake

Rule 22. Schedules

The carrier has no obligation to commence or complete transportation within a certain time or according to any specific schedule, or to make connections with any other carrier, and no carrier will be held liable for failure to do so, or for error in any statement of times of arrival or departure.

Rule 23. Availability of equipment and space

- 1) The carrier undertakes to transport, consistent with its capacity to carry, all property accepted for transportation. All shipments are subject to the availability of suitable equipment, and with respect to carriers transporting passengers, air mail, and air express, to available space after the accommodation of passengers, air mail, and air express, and carrier will determine the priority of carriage as between shipments and will decide which shipments shall not be carried on a particular flight and which shall be removed at any time or place whatsoever and when a flight shall proceed without all or any part of a shipment.
- 2) Subject to applicable government laws, regulations and orders, the carrier will determine the priority of carriage as between consignments and as between consignments and as between consignments and other cargo, mail and passengers, and will decide which articles shall be carried and which articles shall not be carried or shall be removed at any time or place whatsoever and to proceed with any flight without all or any part of the goods in one consignment.

Rule 24. Applicable rates and charges

- 1) A specific product rate removes the application of the Carrier air freight rate and the exception rating to the Carrier air freight rate on the same quantity of the same product (*in the same package or shipping form*) from and to the same points over the same route.
- 2) Except as otherwise provided, when a local or joint rate is established for application over a particular route from point of origin to point of destination for a specified service, such rate is applicable over such route, notwithstanding that it is higher or lower than the aggregate or intermediate rates over such route for such service.
- 3) The Carrier or its agent will assess charges at the rates in effect on the day of acceptance of the shipment.

Rule 25. Charges for weight

- 1) Except as otherwise provided herein, transportation charges for a shipment will be assessed on the gross weight of the shipment based on the greater of:
 - a. The actual weight, or
 - b. The minimum rate based on product class.

Rule 26. Minimum charges per shipment

The minimum charge per shipment (MIN) for local transportation will be shown in connection with carrier's local rates between points named.

Rule 27. Charges on mixed shipments

- 1) When articles subject to different rates are packaged together, charges will be assessed on the weight of the entire package at the highest rate applicable to any article therein.
- 2) A shipment of articles which are subject to different rates, if shipped separately, will be assessed the North Star Air Standard rate applicable to the total weight (or volume) of the shipment, provided that when the shipper declares separately the contents and weight (or volume) of each part of such shipment, each part will be assessed the rate applicable to the contents and weight (or volume) of such part.
- 3) Articles subject to the IATA Dangerous Goods Regulations, amendments thereto and reissues thereof, must be offered separately and be clearly indicated on the air waybill as dangerous goods.
- 4) Mixed shipments must not include any of the following articles:
 - a. Live animals
 - b. Human remains
 - c. Dangerous goods (including radioactive materials) requiring a dangerous goods label
- 5) Part of a shipment, for the purpose of this rule, consists of one (1) package, piece or bundle, or two (2) or more packages, pieces or bundles having the same applicable rate and conditions.

Rule 28. Charges for shipments of dangerous goods

- 1) For local transportation or to Carrier's portion of joint transportation, a dangerous goods handling fee of \$50.00 will be added to the total applicable airport to airport charge for each shipment of dangerous goods.
- 2) The fee for handling dangerous goods shipments shall accrue to the issuing carrier.
- 3) For Interline shipments, each carrier is entitled to their respective dangerous goods handling fee.

Rule 29. Currency of rates and payment of charges

Charges are payable in the lawful currency of Canada.

All charges applicable to a shipment are payable in cash at the time of acceptance thereof by the carrier or if satisfactory credit arrangements have been made and agreed upon by the shipper or consignee and the carrier, credit for payment of charges will be extended for fifteen (15) days after date of billing.

Rule 30. Claim procedure

There are two (2) types of claims available to a customer:

- i) Damage Claim – contents or container are damaged
- ii) Loss – Either partial or full

Claim procedures are as follows:

- 1) All claims, except for overcharges, must be made in writing to the originating or delivering carrier within ninety (30) days from the date of issue of the air waybill.
- 2) Claims for overcharges must be made in writing to the originating or delivering carrier within one hundred and eighty (180) days from the date of issue of the air waybill.
- 3) Damage and/or loss discovered by the consignee after delivery and after clear receipt has been given to the carrier must be reported in writing to the delivering carrier at destination within fourteen (14) days after delivery of the shipment with privilege to the carrier to make inspection of the shipment and containers within fourteen (14) days after receipt of such notice.
- 4) No claims for loss or damage to a shipment will be entertained until all transportation charges thereon have been paid. The amount of claims may not be deducted from transportation charges.

Rule 31. Limitation of actions

The carrier will not be liable in any action brought to enforce a claim unless the applicable provisions of RULE 30, CLAIM PROCEDURE, have been complied with by the claimant, and unless such action is brought within two years after the date written notice is given to the claimant that the carrier has disallowed the claim in whole or in part.

Rule 32. Terminal service charges

Terminal service charges as described below will be assessed to the shipper or consignee named in the air waybill, as applicable, and will apply whenever the carrier performs such services.

- 1) Proof of delivery request: when proof of delivery is required by the shipper or consignee, the carrier shall furnish a photocopy of the delivery document, document request per delivery: \$35.00.
- 2) Origin air waybill copy request: when the carrier is requested by the shipper, consignee, or agent to provide an additional copy of an origin air waybill copy, the carrier shall furnish a copy of the air waybill, signed by the shipper, per air waybill copy: \$35.00
- 3) At the carrier's warehouse - for shipments other than those mentioned under paragraph 4) below.
 - a. Inbound: the carrier shall hold shipment without charge for 48 hours after the date of arrival. The first Saturday, Sunday and legal holidays shall be excluded in determining when free storage time expires.
 - b. Outbound: Outbound shipments delivered to the carrier's premises, which are not acceptable for any reason, will be subject to storage charges as provided herein 48 hours after delivery of such shipment until the shipment is removed or made acceptable for carriage.
 - c. Storage Charges: \$0.10 per lb per day or fraction thereof, but not less than \$15.00 per day per shipment, including Saturday, Sunday and legal holidays. The charges shall be assessed on the actual or volume weight; whichever is applicable to the shipment. Minimum charge per shipment: \$30.00.
- 4) The carrier's warehouse storage charges – for shipments which, by the nature of the goods require special handling, including perishables, live animals, live plants, or any type of goods, which require special attention outside the generally accepted norms of warehousing.
 - a. Inbound: the carrier shall hold shipment without charge for 48 hours after the date of arrival. The first Saturday, Sunday and legal holidays shall be excluded in determining when free storage time expires.
 - b. Storage Charges: \$0.20 per lb. per day or fraction thereof but not less than \$30.00 per day per shipment, including Saturday, Sunday and legal holidays. The charges shall be assessed on the actual or volume weight; whichever is applicable to the shipment. Minimum charge per shipment: \$60.00.

Rule 33. Form of payment acceptance

Carrier will accept the following forms of payment:

- 1) Cash, Interac/debit card
- 2) Company cheques (for credit account payments only)
- 3) Visa
- 4) MasterCard
- 5) American Express
- 6) Certified cheque, money order
- 7) Electronic Money Transfer (EMT)
- 8) Wire Transfer

Rule 34. Specific product rates and charges

34.1 Application

- 1) Acceptance of the products named hereunder at the specific product rates published therefore, is subject to the availability of space after the accommodation of other traffic.
- 2) A specific product rate removes the application of the Standard rate of the same quantity of the same article of product (in the same package or shipping form) and to the same point over the same route.
- 3) Specific product rates may not be combined with other rates and charges.
- 4) Packaging, packing and containers, satisfactory to the carrier, shall be supplied by the shipper and their weight will be added to the weight of the product.
- 5) Specific product rates will not apply unless packaging and/or packing requirements, as specified herein, are complied with.
- 6) Specific product rates will not apply unless a specific rate is filed.

Product Codes	Description
Standard (MISC)	Standard type freight easily fit onto 40" x 48" pallet
BIG TICKET	Large or bulky freight
ANIMALS	Live animals
CAKE	Cake
ENVELOPE	Envelopes

34.2 Applicability/Limitation of Liability

- 1) The cargo rates in rule 34 apply only upon the services of North Star Air and may not be combined with any other type of online cargo service. Service Standards quoted in this rule apply only to transportation over the services of North Star Air and do not apply to the transfer of shipments to/from other airlines, their pick-up or deliver, or any other ancillary services.

34.3 Refund policy

Refund policy applies only to transportation charges over the services of North Star Air and does not include charges for any other carrier(s) and/or services, including but not limited to pick-up, delivery, transfer, excess valuation, and insurance. Carrier will refund the difference in the transportation charges between the applicable Standard rate if the carrier fails to fulfill the following criteria:

- 1) Refunds will not apply to shipments scheduled on flights which have been delayed, cancelled, or rerouted due to weather or other conditions beyond the control of the carrier provided the shipment is carried and arrives at the online destination on the next scheduled flight.
- 2) Except for split shipments, a refund will be applied to the complete shipment if a portion of the shipment is lost. In the case of split shipments, a refund will be applied only to that portion of the shipment which traveled under the same air waybill as that of the goods which were lost.
- 3) Refund will be returned to the person or company making payment to North Star Air for the shipment. Complete payment of the charges originally noted on the air waybill must be received before the refund is processed. Where payment is charged to an approved North Star Air account the refund will be in the form of a credit note on account.

34.4 Rate values

An up to date listing of all tariff rates can be seen at www.northstarair.ca

Rule 35. Surcharges

35.1 Applicability

Surcharge(s) as shown in 44.3 below will be assessed on the shipments specified, based on the chargeable weight of the shipment.

35.2 Application of surcharges

For shipments travelling under North Star Air air waybills, surcharges will be added when the air waybill is issued. For shipments travelling under other carrier's air waybills, the surcharges will be shown as "other charges" on the air waybill.

35.3 Surcharges

1) Navigational Surcharge (NAV)

- a. Each shipment will be assessed a charge which can be seen at www.northstarair.ca.

2) Fuel Surcharge (FSC)

- a. Each Shipment will be assessed a Fuel Surcharge calculated based upon the weighted average fuel price actually experienced by the carrier across the entire network on a monthly basis and is subject to fluctuation based upon the fuel prices realized.